

ACHA News

Summer 2016/2017



Across Adelaide, we care for you.

ACHA News

ACHA launches new
Patient Finder app

Safety and Quality in Focus

ACHA successfully passes
Organisation Wide Survey
against the 10 National Standards

Ashford Hospital

Celebrates 25 years of
Cardiothoracic Surgery

Flinders Private Hospital

Announces new partnership
with Southside Kids

The Memorial Hospital

Outlines Brownfield
Development Plan



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If you have an article you would like published in the ACHA News please submit to Kelli Blakely, Business Development Manager, Ashford Hospital on 8375 5285 or kelli.blakely@acha.org.au

Articles will be published in the ACHA News as appropriate.





ALAN LANE

“It is important to highlight that ACHA continues to grow and remains focused on our own exciting developments.”

I welcome you to the Summer 2016/2017 edition of the ACHA News

Thank you for your feedback regarding the method by which we distributed the Spring 2016 edition of ACHA News. As a result this publication has been circulated as an interactive PDF via email. Please contact your hospital site representative (listed on page 20) if you would like to obtain a hard copy.

Recent media reports have suggested that there has been a softening in the rate of growth within the private health industry across Australia. There is no doubt that consumer confidence has been impacted by the media interest in relation to private health insurance affordability concerns, product complexity and the increase in exclusions and gaps. Within South Australia, changes associated with, “Transforming Health” (the South Australian Government’s public health reform program) and the delay in the opening of the new Royal Adelaide Hospital has also generally contributed to uncertainty amongst our community.

It is important to highlight that ACHA continues to grow and remains focused on our own exciting developments. It is vital that our Visiting Medical Officers (VMOs) and staff understand that we are as committed as ever to delivering quality care and to our Vision, “to be the first choice for private health services for South Australians.”

RSL LifeCare (NSW) was originally announced as the preferred proponent to redevelop the Repatriation General Hospital (RGH). However, they subsequently withdrew on 25 October 2016. The Open Daws Consortium (led by the ACH group, and comprising Flinders University of South Australia, Healthscope/ACHA, Anglicare and RDNS/ Silverchain) have now since been announced as the preferred proponent by SA Health. Healthscope/ACHA will continue to work with the ACH group to explore opportunities, whilst Due Diligence continues.

The Master Plans for ACHA were approved in principle by the ACHA Board in February 2016. In addition, significant advancements have been made with the subsequent Brownfields Development Plans for Ashford Hospital and The Memorial Hospital (TMH). ACHA also remains committed to investing in state of the art technologies. The successful implementation of the da Vinci® Xi™ Surgical System at Ashford Hospital has provided a platform for innovation and the introduction of further exciting technologies remains on the agenda.

ACHA undertook its Organisation Wide Survey, conducted by the Australian Council on Healthcare Standards (ACHS), in September 2016. I am pleased to inform you that we successfully passed all 256 actions at all 3 hospitals against the 10 National Standards (page 3). This was a fantastic result for ACHA and I thank all of you for your commitment in supporting ACHA which assisted with this positive outcome.

As always, we are grateful to the VMOs who support ACHA through their participation on the Medical Advisory Committee (MAC), the Clinical Review Committee (CRC) and other MAC sub-committees. ACHA recognised the ongoing support from VMOs at the recent ACHA MAC and Clinical Advisor Dinner, held on 15 November 2016 at the Botanic Gardens Restaurant. Guest speaker Ms Vickie Kaminski, Interim Chief Executive of SA Health, presented the current status of Transforming Health (page 7).

Lastly, I thank you for your continued support and dedication and wish you a safe and enjoyable festive season. I look forward to further developing our relationship with you in 2017.

ALAN LANE
CEO, Hospital Operations

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Safety and Quality – in Focus

MEDICAL ADVISORY COMMITTEE (MAC)

Members

The MAC recently welcomed a new member and Clinical Advisor, Dr Isaac Harvey (Plastic & Reconstructive Surgery), who joined the committee in September 2016.

During this quarter a number of Clinical Advisory positions became available and nominations were sought in October 2016 for a two year appointment for the following Specialties:

- Anaesthetics
- Endocrinology
- Gynaecology
- Immunology/Allergy
- Obstetrics
- Ophthalmology
- Orthopaedic Surgery
- Paediatric Medicine/Neonatology
- Radiology

The MAC welcomes a number of newly appointed Clinical Advisors:

- Dr Fariba Behnia-Willison (Gynaecology)
- Prof Martin Oehler (Gynaecology / Oncology & Robotic Surgery)
- Dr Christopher Wilson (Orthopaedic Surgery)
- Prof Jegan Krishnan (Orthopaedic Surgery)

The MAC also acknowledges a number of members who have re-applied and been reappointed:

- Dr Enzo Lombardi (Obstetrics)
- Dr Rebecca Lewicki (Anaesthesia)
- Dr Ray Yoong (Obstetrics & Gynaecology)
- Dr Paul Athanasiov (Ophthalmology)

The nomination period for Paediatric Medicine / Neonatology closes on the 16 December 2016, appointments will be confirmed after that date.

The MAC would like to thank the following outgoing members for their dedication and support during their tenure:

- Dr Selva Paramasivam (Gynaecology)
- Dr Linda McKendrick (Obstetrics)
- Dr Andrew Mintz (Orthopaedic Surgery)
- Assoc Prof Peter Cundy (Orthopaedic Surgery)
- Dr Benjamin White (Radiology)

Hospital Accreditation

The Organisational Wide Survey (OWS) against the 10 National Safety and Quality Health Service Standards (“National Standards”) was conducted on 5 to 8 September 2016, by the Australian Council on Healthcare Standards (ACHS). ACHA successfully passed all 256 actions against the 10 National Standards at all 3 hospitals. Any previous recommendations were met.

The draft final report has been provided and there were many examples of positive feedback from the survey team, including:

- The level of reporting of safety and quality matters to the ACHA Board
- Governance policies, procedures and Doctors standing orders
- Incident and complaint management
- Open disclosure following patient incidents
- Integrated risk registers
- Consumer engagement program
- Infection control program including initiatives with hand hygiene and aseptic non touch technique, antimicrobial stewardship
- Medication safety improvements including the increase in Clinical Pharmacist hours, Med+Safe elearning program, management of high risk medications and high risk patients
- Clinical handover practices including the various tools used to aid handover



- Blood management practices, including notable improvement in the use of iron infusions as an alternative to blood or blood products
- The full pressure injury management program
- The management of clinical deterioration - notably improved from last survey
- Improved falls management program, including the management of delirium and specialising of patients at risk of falls
- Among many others

This is an excellent result for ACHA, and thanks must be extended to our VMOs and staff for their support and engagement in the preparations for survey over the past 18 months, as well as during the survey.

Doctor Credentialing

In September 2016, ACHA moved to an on-line credentialing program called Cgov. VMOs are required to complete their accreditation or re-accreditation application using this program.

Cgov Credentialing in summary:

- An online credentialing system developed in conjunction with the ACHA Medical Services Regulations, the system is securely stored within the ACHA environment
- No login is required to complete and submit the online application form, VMOs apply for accreditation by clicking on the electronic application form on the website of the primary ACHA hospital you visit
- A number of attachments are required for the application to be completed, these include;
 - Curriculum Vitae
 - Current registration with AHPRA
 - Contact details of two referees (Surgical Assistants require one)
 - Current Professional Indemnity Insurance certificate
 - Current Radiation Licence if appropriate to the applicant
- Prior to submitting the application the VMO is required to download and print a Declaration Form which must be signed and uploaded
- Upon the submission of the electronic application form an automated email will be sent to the VMO with a PDF attachment confirming the application submission and another to the hospital advising of new application for processing
- Nominated referees will be contacted via email through the system, along with follow-up reminders if necessary
- The application will go through to the MAC for consideration. VMOs will be advised of the MAC's decision in writing. VMOs accredited will be informed of the Scope of Practice and time frame they have been accredited for
- During the period of accreditation, medical practice registration forms will be downloaded directly from AHPRA, along with insurance forms for VMOs who are insured with Avant
- In the event accreditation is required immediately, temporary accreditation can be granted, please contact the hospital directly
- When accreditation is due for renewal an email will be sent to the VMO as a reminder to re-apply, all information is retained in the system and can be reused
- Information is drawn down from Cgov and is used for the credentialing purposes at the MAC meeting
- All hospital users who access data are required to have authenticated login access with specified user roles and permissions to read or write data. Access to data can only be achieved by authorised users

If you have any questions or require further information please contact the General Manager of the hospital you visit for further guidance.

Oral Anticoagulants

The MAC has recently been informed of a number of ACHA cases, where a patient undergoing major joint replacement has been restarted on their pre-operative, therapeutic Direct Acting Oral Anticoagulant (DOAC: rivaroxaban, dabigatran, apixaban) either the night of



surgery or the following day. As opposed to warfarin, where therapeutic anticoagulation is not achieved for a number of days, the effect of the DOAC group commences within several hours.

Where the indication for therapeutic anticoagulation in the immediate post-operative period is small, e.g. isolated atrial fibrillation (AF), it is recommended these agents should not be recommenced until the risk of postoperative haemorrhage has declined.

DVT prophylactic anticoagulation should be provided according to usual indication and the patient switched to their therapeutic DOAC at day 3-7 depending upon the perceived surgical risk.

This applies equally to other procedures with significant bleeding risk.

The risk of thromboembolism in AF is low and the benefit of anticoagulation accrues over a long period of time. The risk of withholding anticoagulation for 1 week whilst receiving DVT prophylaxis is unknown but “exceedingly small.”

The plan for DVT prophylaxis and recommencement of long term anticoagulation should be clearly documented on the operative summary and the patients medication chart.

NEW VISITING MEDICAL OFFICERS (VMOs)

We welcome the following new VMOs to ACHA.

Dr Rammy Abu-Assi, Paediatric Gastroenterologist

Dr Rabin Bhandari, Rehabilitation Medicine

Dr Tracey Bradbury, Obstetrician

Dr Karen Chandler, Obstetrician & Gynaecologist

Dr Rebecca Cooksey, Paediatric Surgeon

Dr Ravi Cooray, Anaesthetist

Dr Rachel Earl, Obstetrician & Gynaecologist

Dr Julianne Evans, Anaesthetist

Dr Melissa Jusaitis, Anaesthetist

Dr Ravi Khan, Anaesthetist

Dr David King, Vascular Surgeon

Dr Andrew Kiu, General Surgeon, Breast Endocrine

Dr Christine Osborn, Anaesthetist

Dr Jaideep Rawat, Orthopaedic Surgeon

Dr Claudia Tom, Anaesthetist

Dr Kristopher Usher, Anaesthetist

Dr Alistair Walker, Anaesthetist

Dr Kylie Webber, Obstetrician & Gynaecologist

Dr Laura Willington, Anaesthetist

New Staff Medical Officers (SMOs) / Duty Medical Officers (DMOs)

We welcome the following new SMOs / DMOs to ACHA.

Dr David Bursill

Dr Dzulkhairil Mohd

Dr Victor Chia

Dr Lisa-Marie Pereira

Dr Peter Erikson

Dr Shweta Priyadarshini

Dr Khurram Khan

Dr Melissa Rogers

Dr Jarrad Martland

Dr Amy Sanguesa

WORK HEALTH AND SAFETY AT ACHA

Shoe Coverings in Procedural Areas

ACHA have recently removed the blue disposable shoe coverings from use in procedural areas (Theatre and Angiography) following an incident involving a staff member.

It was found that the blue shoe coverings were a contributing factor to the incident.

ACORN also advises that the blue shoe coverings are no longer recommended as they increase the risk of infections.

Staff members that frequent the procedural areas have been informed that they require designated shoes for these areas, “inside shoes.” Staff members that only enter the procedural areas occasionally, are able to wear their normal, “street” shoes provided they are not visibly soiled.

Needlestick Incidents

ACHA has noted a substantial reduction in needlestick incidents occurring in the ward areas, but continues to have significant needlestick incidents occurring in procedural areas.

Over 70% of the needlestick incidents reported involve a VMO, with incidents often occurring when sharps are being passed from VMOs to nursing staff.

We encourage our VMOs to be aware of this risk and to be vigilant when using sharps.

CODE YELLOW

On Wednesday, 28 September 2016, a major storm resulted in a total state-wide power outage in South Australia. The ACHA hospitals all lost power for many hours. The staff managed the situation proficiently with no major incidents occurring during the outage.

The situation at Flinders Private Hospital (FPH), outlined below, demonstrates the complexity of the circumstances.

At FPH the generator provided back up for essential services within 20 seconds. The Internal Disaster Policy (Code Yellow) was enacted. FPH's DON, ADON and GM were all on site and provided support to the Hospital Coordinator.

One procedure continued until complete in the Theatre. The interruption resulted in a small number of elective surgical cases being postponed and a contingency plan was immediately established for any emergency surgery.

In addition to managing FPH patients during the eight hour power outage, three hours into the emergency, the generator fuel pump failed at the co-located Flinders Medical Centre (FMC) public hospital, with the resultant loss of all back up power within this major public hospital. FPH assisted by accommodating 19 critical care patients from FMC. These patients were transferred back to FMC the following morning.

We thank the VMOs for their understanding and assistance during this time. Well done to all staff involved in managing this challenging situation.

ACHA eADMISSIONS

ACHA eAdmissions was launched during August 2016 and there has been considerable participation rates from our patients.

The portal allows patients to electronically complete and submit their Patient Registration and Patient Health History forms. The online admission forms provide patients with the convenience of being able to complete their admission forms in their own time and via a user friendly web based portal available at: <https://acha.eadmissions.org.au>

We appreciate your assistance with this new process and hope this option for online completion of admission forms continues to provide convenience and benefit to your patients.

ACHA PATIENT FINDER

Patient Finder is a new app that was launched during September 2016, designed for family and friends to track the location of a patient during their stay in an ACHA Hospital. The app provides updates on location information of the patient through theatre, recovery and return to the ward. The use of the app is controlled primarily by the patient who can forward their unique code to the Patient Finder app to their family and friends. The patient's location details including ward names, room number and in some cases phone extension are included within the Patient Finder app. If a patient changes ward or rooms during their hospital stay, Patient Finder will immediately update all location information.

There are two simple ways to access Patient Finder.

1. In most cases prior to the hospital admission an SMS is sent to the registered mobile number with a unique link to the Patient Finder app. The patient simply forwards this SMS to all desired family and friends. When the link in the SMS is clicked the Patient Finder app will open on any device and display all key location details.

OR

2. The hospital reception team will supply each patient with a Patient Finder card that includes their admission number as well as a web address and QR code that can



be used to gain access to the app. The patient can give this card or pass on the admission number and web address to all family and friends to track the patient throughout their hospital stay.

Patients can access further information via www.achaassist.org.au/patientfinder.asp

ACHA VISION

ACHA was pleased to again host ACHA Vision, an annual information evening for new Specialists and Senior Trainees regarding private practice, held on Thursday, 10 November 2016 at Adelaide Oval. The event is designed to increase attendees knowledge of the benefits and considerations involved in private practice and to provide an opportunity to network with experts in the private health industry. Speakers included established Specialists, financial advisors and a digital marketing expert from Healthscope.

If you would like any further information, or would like to register your interest in future events please contact:

Kelli Blakely
P 8375 5285
E kelli.blakely@acha.org.au

2016 SUNDAY MAIL CITY-BAY

On Sunday, 18 September 2016 approximately 180 very 'fit and fabulous' VMOs, ACHA staff, and family members, competed and completed the, "Sunday Mail City-Bay," both the 6km and 12km distances, runners and walkers. Although the weather was cool, the rain held off and provided great running/walking conditions with some staff completing their race with impressive times.

The Memorial Hospital again supported SIDS and Kids SA, raising money for a very important and precious cause.

ACHA MAC DINNER

The annual ACHA MAC and Clinical Advisor dinner was held on 15 November 2016 at the Botanic Gardens Restaurant, Adelaide, with 50 senior VMOs attending. The dinner was hosted by the Chairman of the MAC, Dr Andrew Holt, and was attended by Healthscope and ACHA's Chief Medical Officer, Dr Michael Coglin and Group Manager Partnerships & Strategy, Dr Bennie Ng.

Guest speaker was Interim SA Health Chief Executive, Vickie Kaminski who discussed Transforming Health and the challenges associated with; changing health needs, advances in medical treatment and technology, and the funding constraints that require SA Health to provide better services with less. Ms Kaminski's presentation acknowledged that the current configuration of our health system needs to change and adapt to deliver best quality outcomes, and that quality is the foundation of Transforming Health.

ACHA extends sincere thanks to Ms Kaminski for her attendance at the dinner and for providing her insight and vision for South Australia's health reform program.

2017 SURGEONS v PHYSICIANS T20 CRICKET MATCH

The 2017 Surgeons v Physicians Cricket Match has been scheduled for Sunday, 5 March 2017 at Glandore Oval, Glandore, with the game commencing from 8.30am.

The team captains will be:

- Physicians team – Dr Randall Faull
- Surgeons team – Dr John Miller

If you would like any further information, or if you are interested in playing please contact:

Kelli Blakely
P 8375 5285
E kelli.blakely@acha.org.au



**“2016 marked the 25th anniversary of
Cardiothoracic Surgery at Ashford Hospital...
we thank the VMOs and staff involved in
providing this service.”**

PAUL EVANS - GENERAL MANAGER



FROM THE GENERAL MANAGER

During 2016, Ashford Hospital has undertaken some significant changes, celebrated exciting milestones and progressed the Master Plan for redevelopment.

2016 marked the 25th anniversary of Cardiothoracic Surgery at Ashford Hospital and the milestone was celebrated with some 180 past and present specialists and staff at an event at Adelaide Oval on Thursday, 27 October 2016. The commencement of Cardiothoracic Surgery was a significant event at Ashford Hospital in 1991, led by Cardiothoracic Surgeons Dr Iain Ross and Assoc Prof John Knight. This service was well supported by Cardiologists Dr Leon Zimmet, Dr Bronte Ayres, Dr Ronald Lehman and Critical Care Specialists Dr Andrew Holt and Dr Al Vedig. Ashford Hospital is well known in the community for the high quality of cardiac care we provide and we thank the VMOs and staff involved in providing this service.

The utilisation of the da Vinci® Xi™ Surgical System, acquired during 2015, has progressed significantly with a number of surgeons recently completing the credentialing process. The provision of a, "Centre of Excellence" robotic program, held twice at Ashford Hospital during 2016, has aided the training of future robotic surgeons. We are committed to education and look forward to supporting this program again in 2017.

The Brownfields Development Plans are progressing well with detailed designs now being finalised. The plans include:

- Expansion of Day Ward
- An additional theatre within Reid Theatre complex
- Refurbishment of Main Reception
- Upgrade of patient accommodation

I would like to thank all our VMOs, staff and volunteers for the quality of care you provide to our patients and for your ongoing commitment to Ashford Hospital. I wish you a prosperous festive season.

PAUL EVANS

General Manager

ACKNOWLEDGEMENTS, RETIREMENTS & FAREWELLS

VMOs

Ashford Hospital would like to acknowledge the contribution of the following VMOs:

Professor Nick Antic (Respiratory & Sleep Medicine)

Ashford Hospital extends condolences to the family and friends of Prof Nick Antic who passed away peacefully on 24 November 2016. Prof Antic led the Ashford Sleep Service in conjunction with Prof Doug McEvoy and the Adelaide Institute of Sleep Health. Ashford Hospital greatly appreciates the dedication and commitment of Prof Antic and we acknowledge his significant contribution to the sleep service at Ashford Hospital.

The outstanding career of Prof Antic was recognised at a "Festschrift" on 4 November 2016 at the Repatriation General Hospital. The event raised \$8,800 for brain cancer research with funds going to the Flinders Foundation.

The Australasian Sleep Association is establishing a scholarship fund in memory of Prof Antic. You can donate directly here <https://www.sleep.org.au/donations/scholarships>

Dr Chi-Lam Fung (Cardiology)

Our valued colleague, Dr Chi-Lam Fung, sadly passed away on 28 August 2016.

Dr Fung was an integral member of the Ashford Hospital team for 17 years, as a Cardiac Staff Medical Officer and Specialist Cardiologist. She was a consummate professional, dedicated clinician and is sorely missed by the Ashford cardiac team.

Dr Greg Trevaskis (Anaesthetics)

The staff at Ashford Hospital were deeply saddened by the passing of our highly respected Cardiac Anaesthetist, Dr Greg Trevaskis, who died at home surrounded by his loving family on 9 August 2016. Dr Trevaskis was an integral member of our cardiothoracic surgical team and a part of the original groundbreaking group who commenced Cardiothoracic Surgery at Ashford Hospital 25 years ago.



Ashford Hospital was thrilled that Dr Trevaskis' wife, Helen Trevaskis, attended the recent 25 year milestone celebration where his contribution was honoured. Dr Trevaskis is greatly missed by the Ashford Hospital staff and we again extend our condolences to his family.

Dr Philip Adams (Cardiology)

Dr Philip Adams has advised he will be retiring from private practice early in 2017. Dr Adams has provided a Cardiology service at Ashford Hospital, in conjunction with SA Heart, since 2000. Dr Adams was a pioneer in the establishment of echocardiography in paediatrics and has provided a great support for neonatal patients needing cardiology input in Ashford's maternity area. His expertise in adult congenital heart disease will be missed. We thank Dr Adams for his service to Ashford Hospital and wish him well in his retirement.

Dr Basil Antonas (Obstetrics & Gynaecology)

After 45 years of practice, Dr Basil Antonas retired in October 2016. Dr Antonas is a highly regarded Obstetrician and Gynaecologist and in recent years, he predominantly provided elective gynaecology support at Ashford Hospital. We wish him well in his retirement and thank him for his many years of service to Ashford Hospital.

Dr Paul Duke (Oral & Maxillofacial Surgery)

Dr Paul Duke practiced Oral and Maxillofacial Surgery for over 30 years and undertook his last list at Ashford Hospital on Wednesday, 31 August 2016. It is estimated that Dr Duke performed over 10,000 wisdom teeth extractions in his career. He was very well respected by our staff and his patients and we thank him for his loyal service to Ashford Hospital.

Dr Julie Lawrence (Plastic & Reconstructive Surgery)

Dr Julie Lawrence has retired from private practice with her last list at Ashford Hospital occurring in December 2016. Dr Lawrence has operated at Ashford Hospital for the past four years, we thank her for her service and wish her well with retirement.

ASHFORD STAFF

Ashford Hospital would also like to acknowledge the contribution of the following staff:

Ms Linda Roberts, Hospital Coordinator

We recently farewelled Linda Roberts from her Hospital Coordinator position following her retirement. Linda's last day of work was on Friday, 2 December 2016 and we wish to thank her for her significant contribution to Ashford Hospital. Linda's experience, professionalism and sense of fun are already greatly missed.

Ms Faye Bayot, Cardiac Surgical Unit (CSU)

Ashford Hospital is incredibly proud of CSU Registered Nurse Faye Bayot who was announced as the recipient of the Runner-up for the National Bupa Patient Choice Award for 2015/2016 (July 2015 - June 2016).

Faye was originally nominated by a patient in CSU and was the Ashford Bupa Patient Choice Award in August 2015. Faye was then selected from all previous nominations across Healthscope/ACHA and presented with a \$1500 gift card.

CRITICAL CARE UNIT

During September 2016 Ashford Hospital combined two areas, Intensive Care and High Dependency, into one Critical Care Unit. The new Critical Care Unit is located on the ground floor and second floor, and is supported by one team of critical care nursing staff. All patient admissions are overseen by the Duty Critical Care Consultant and supported by the SMO.

All patient admissions needing critical care support require a referral to the Critical Care Consultant, either via a notification on the patient's theatre booking or admission form, or from direct contact from the Anaesthetist or admitting VMO. This has been a significant change involving a number of departments within the hospital and we appreciate your support with this new process.

If you have any questions about this change please contact Paul Evans on 8375 5262 or paul.evans@acha.org.au



CENTRE OF EXCELLENCE - DA VINCI TRAINING PROGRAMS

Following the success of the inaugural Centre of Excellence Robotic Training Program held in July 2016, Ashford Hospital was pleased to host the second course on 25-26 November 2016. This course delivered by a team of Ashford Hospital General & Colorectal Robotic Surgeons including Dr Alex Karatassas, Dr Darren Tonkin, Dr Jimmy Eteuati and Dr Chris McDonald was attended by General Surgeons from across Australia. Guest speakers included experienced robotic surgeons Dr Jimmy Lam (Urology) and Dr Suren Krishnan (ENT) who presented on their experiences with the da Vinci system within their speciality areas.

Please contact Kelli Blakely on 8375 5285 or kelli.blakely@acha.org.au if you are interested in further information regarding this program.

EVENTS

In conjunction with Paramedics Australasia, Ashford Hospital hosted a **Cardiac Education Evening** for Intensive Care Paramedics on 22 November 2016. The event was attended by approximately 40 paramedics and involved case presentations and discussion. Cardiologists Dr Sam Lehman, Dr Andrew Markwick, Prof Prash Sanders and Dr Peter Waddy provided their expert opinions and Emergency Department Medical Director Dr Enrico Quaini moderated the discussion.

On 24 November 2016 approximately 450 Ashford Hospital staff, VMOs, Practice Staff and families attended an **Ashford Hospital Movie Night**, “Fantastic Beasts and Where to Find Them” at The Capri Theatre. All enjoyed the movie and the opportunity to network outside of the hospital environment.

On 2 December 2016 Ashford Hospital held a **Golf Day** and dinner for Ashford VMOs. The event was held at Royal Adelaide Golf Course and was played as a single stableford competition. Congratulations to Dr Mark Sheppard (Cardiologist) and Dr Bobby Pandit who both concluded the day with an impressive total of 34 points.

Dr Sheppard was awarded as the overall winner after a count back.

Please contact Kelli Blakely on 8375 5285 or kelli.blakely@acha.org.au if you are interested in more information regarding these events.





FLINDERS
PRIVATE
HOSPITAL

"I have great confidence in our hospital for the future as we work together to provide excellent health care for our patients."

ANGELA McCABE - GENERAL MANAGER



FROM THE GENERAL MANAGER

Since I commenced as the General Manager at FPH in May 2016, I have been impressed with the commitment and dedication of the FPH team.

Customer service across the hospital is of a high standard. The challenges ahead are positive and I look forward to growing the already successful service to the community and our committed Specialists.

We continue to look for car parking opportunities for patients and visitors, working closely with Flinders Medical Centre (FMC) and Flinders University of South Australia (FUSA). FMC advise that the new multi-story Southern Car Park on Flinders Drive will be completed by September 2017.

The Darlington Upgrade Project and the proposed Tonsley Rail Link will have a positive outcome for the Flinders campus, once the works are completed.

During this time, FPH will continue to focus intently on what we can control: providing VMOs and your patients with the best service and most comprehensive safety controls delivering on further quality improvements.

Your contribution to FPH this year is greatly appreciated. I have great confidence in our hospital for the future as we work together to provide excellent health care for our patients. We are always looking to develop the services we provide at FPH and we will continue to work with you to meet your expectations.

Please enjoy some well-deserved rest with family and friends during this Christmas holiday season, and I look forward to working with you in 2017.

ANGELA McCABE
General Manager

STAFF APPOINTMENTS

Flinders Private Hospital would like to welcome the following staff:

Perioperative Services Manager

Mr Robert Harrington

It is with pleasure that I advise that Robert (Bob) Harrington has been appointed to the role of Perioperative Services Manager. Bob has worked in the Perioperative suite at FPH for the past 8 years and is well regarded by our VMOs and staff.

Bob can be contacted on 8275 3343 or robert.harrington@acha.org.au

Nurse Unit Manager - Recovery/Anaesthetics

Ms Mary Marsh

Mary has been appointed to the role of Nurse Unit Manager (NUM) for Recovery/Anaesthetics and will provide leadership, expertise and support to Bob Harrington in his new role.

We would like to thank Mary Marsh who has acted in the Perioperative Services Manager role for the past 6 months and has provided excellent leadership in preparation for ACHA Accreditation in September 2016.

Mary can be contacted on 8275 3238 or mary.marsh@acha.org.au

Nurse Unit Manager - Day Procedure Unit

Ms Kylie Parker

We welcome Kylie Parker to the role of NUM, Day Procedure Unit. Kylie commenced in her new role on 31 October 2016 but has worked as a Clinical Nurse in DPU since 2006. We would like to thank Helen Caldicott for stepping into the NUM role while recruitment was undertaken.

Kylie can be contacted on 8275 3725 or kylie.parker@acha.org.au



Nurse Unit Manager - 5 North

Ms Bindu Varghese

We welcome Bindu Varghese to the role of NUM 5 North. Bindu officially commenced in this role on 24 October 2016 but has been acting in this position for many months and has been with Flinders Private Hospital since 2006.

Bindu can be contacted on 8275 3332 or bindu.varghese@acha.org.au

FMC ED Liaison Nurse

Ms Amy Falanga

We welcome Amy Falanga to the role of FMC Emergency Department Liaison Nurse. This is a pivotal position to facilitate the admission of private patients into FPH from the FMC Emergency Department. Amy is supporting the clinical teams (Emergency Medical Officers, Registrars, Nurses) in ED to identify those patients who request to use their private health and be admitted to the private hospital. Amy will assist the medical officers to identify the Consultants on call and assist with clinical requirements for their patients.

Amy can be contacted on 8275 3707 or amy.falanga@acha.org.au

CAROLS BY THE CREEK

FPH in partnership with the City of Mitcham, was proud to support a Christmas event **Carols by the Creek** which was scheduled to occur on 4 December 2016 at the Soldiers Memorial Gardens, Mitcham.

Unfortunately, due to the poor weather conditions, the event had to be cancelled.

FPH looks forward to supporting other community events in 2017.

SOUTHSIDE KIDS



Flinders Private Hospital is proud to announce a new partnership with Southside Kids – a new collaborative of paediatric subspecialists.

The aim of this partnership is to provide high quality, timely and convenient access to paediatric sub-specialty services for families in the southern community.

These services will include:

Paediatric Medicine

- General Paediatrics
- Neonatology
- Paediatric Respiratory Medicine
- Paediatric Sleep Medicine
- Paediatric Gastroenterology
- Paediatric Allergy and Immunology

Paediatric Surgery

- General Paediatric Surgery
- Paediatric Urology
- Paediatric Orthopaedic Surgery

Paediatric Allied Health Service

- Paediatric Dietician
- Paediatric Mental Health services

Some of these services will be organised in the context of specialised clinics targeting specific medical/surgical issues such as:

- Bowel and bladder dysfunction clinic
- Asthma clinic
- Sleep apnoea clinic
- Child development clinic



The expected commencement of these services is early February 2017 and will be located in Suite 501, Level 5, Flinders Private Hospital. Please look out for further information early in the New Year.

If you have questions related to this collaboration please contact:

Mandy Burnett
 P 8275 3719
 E mandy.burnett@acha.org.au

RAPID ACCESS UROLOGY CLINIC

The FPH Rapid Access Urology Clinic is now open. At the clinic, assessment and preliminary diagnosis is completed by a Urologist in one visit. If treatment is required, this is organised at the time.

For assessment of:

- Macroscopic Haematuria
- Retention
- Suspected Malignancy
- Acute Renal Colic

If you have questions regarding this clinic please contact:

Mandy Burnett
 P 8275 3719
 E mandy.burnett@acha.org.au

Rapid Access Urology Clinic



For more information
Phone 8275 3364

NEW CLINIC

Open for appointments from **26 September 2016**

Convenient and comprehensive assessments to benefit GPs and their patients.

For clinical treatment of:

- Macroscopic Haematuria
- Retention
- Suspected Malignancy
- Acute Renal Colic.

No Gap* service

* For patients holding hospital insurance and DVA Gold card holders, attendance to the Rapid Access Urology Clinic will be at no gap to the patient. Injuries that are a result of a motor vehicle accident, work related injury, public liability claim, and patients not registered with Medicare are not eligible.



The Memorial Hospital

“Throughout 2016 we continued to provide both new and upgraded medical technology...”

JANET JONGENEEL - GENERAL MANAGER



FROM THE GENERAL MANAGER

As we approach the end of another year, I want to thank you all for your ongoing support and dedication to The Memorial Hospital and look forward to continuing to build on our relationship with you. It's a time to not only reflect on the many changes that TMH has seen over the past 12 months but to eagerly anticipate the implementation of the Master Plan, commencing early in 2017.

The Brownfield Development Plan is progressing well with detailed designs and consultation in its final stages. The plan includes:

- Increasing the number of private rooms plus ward refurbishments
- Creating a paediatric day stay unit (in two stages)
- Refurbishment of main reception
- Upgrade and increase the size of CSSD
- Major infrastructure upgrade
- New storage
- Relocation of staff amenities
- Reconfigured kitchen

These improvements will allow for the continued growth of TMH's core specialties as well as enrich the patient experience.

The back of house improvements will ensure CSSD meets the new AS/NZS 4187:2014 standards as well as the demands of the seven fully utilised operating theatres. The infrastructure upgrades are required regardless of any development.

The majority of the works will be undertaken during Christmas and quieter periods within the hospital, allowing the hospital to remain operational throughout the entire building works venture.

We will continue to communicate to you through our regular emails on the exact commencement date of the works and keep you informed of any changes to the schedule or time frame. Please be assured that we will do all that we can to keep noise and disruption to a

minimum for your patients during this period.

Throughout 2016 we continued to provide both new and upgraded medical technology and have recently invested in:

- Two new OPMI® pico microscopes
- Two new anaesthetic machines, of which both have Bispectral Index (BIS) monitoring
- 7 new medication fridges for the wards and day surgery

In early August 2016 we held a working bee in the gardens at the front of the hospital. Several volunteers, with the guidance of a professional gardener, pruned the roses which are now blooming magnificently. The next stage is to continue to increase the volume of plants and ground cover as well as remove the pebbles from the garden beds. The hospital gardens are an important feature of the external heritage facade and the effort and commitment of the volunteers to maintain the upkeep is much appreciated.

During September 2016 designated external and internal doors on level 2 were fitted with a swipe card system for access to and within the hospital and to increase security within the paediatric ward of the hospital. The hours the external door on level 2 are accessible will remain as they currently are. If you have any questions regarding the new security system, please feel free to contact Yasmin Jordan on 8366 3850 or yasmin.jordan@acha.org.au

Please do not hesitate to contact me if you have any questions concerning what is taking place at TMH. As always, I am happy to discuss your ideas and look forward to continuing to strengthen our professional relationship.

On behalf of TMH, I wish you and your families a happy and safe Christmas and a prosperous 2017.

JANET JONGENEEL
General Manager

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RETIREMENTS

The Memorial Hospital wishes to acknowledge the following VMOs who have retired.

Professor John Crompton, Neuro-Ophthalmology

Prof John Crompton has held senior Ophthalmology appointments at the RAH, WCH, FMC as well as being appointed Head of the Eye Department at the RAH.

Along with this distinguished career, he has also been a VMO at TMH for 38 years. We would like to take this opportunity to thank him and acknowledge we have greatly appreciated his association. We wish him all the best in his retirement.

Professor Nigel Jones, Neurosurgery

Prof Nigel Jones is doubly qualified in neurosurgery and pain medicine. Professor Jones has decided to change the focus of his practice to diagnostic and conservative management of neurosurgical and spinal disorders at the end of 2016. He will continue to consult at the Melbourne Street rooms of Adelaide Spine and Brain. This will provide an invaluable service to assess new neurosurgical patients and continue management of current patients. A full operative neurosurgical and spinal surgical service will continue to be offered by Adelaide Spine and Brain with three neurosurgeons and two orthopaedic spinal surgeons onsite.

We would like to take this opportunity to thank Prof Jones and acknowledge our appreciation his association of 18 years with TMH. He has had a distinguished career and we wish him all the best for the future.

STAFF CHANGES

Infection Control Coordinator

Tom Rees has recently resigned from his position as Infection Control Coordinator and has taken up a full time position in SA Health.

Tom has worked at TMH for the past nine years and will be familiar to many of you as a Theatre Orderly. Tom will be missed however we wish him well in his exciting new career.

Quality Services Manager

Following a review of the current quality model, Kristen Durdin has decided to return to her former position as Education Coordinator and Infection Control Coordinator. We thank Kristen for her commitment to the quality team over the past six months.

For further information regarding Education or Infection Control, Kristen can be contacted on 8361 8397 or kristen.durdin@acha.org.au

Quality Coordinator

Following the recent resignation of Sally Tyer (Quality Coordinator), Sue Kutcher (Hospital Coordinator) is covering the Quality Coordinator position until we permanently fill this position, early in 2017.

Sue can be contacted on 8267 2242 or susan.kutcher@acha.org.au

DOCTORS WIRELESS NETWORK

Over the past year, we have noticed a growing usage of our Wireless network amongst our VMOs.

To ensure this service is able to keep pace with the increased usage of technology, we have installed a new fibre optic internet connection and upgraded our backend network infrastructure to provide a faster, more reliable service. This new dedicated internet connection is asynchronous and is 20Mbps per second. To use this new connection, please ensure your phone, laptop or tablet computer is joined to the 'MEMVMO' wireless network. Please contact Jo Davies on 8366 3851 or joanne.davies@acha.org.au if you require the password.



EVENTS

“September”

As part of TMH’s commitment to providing a healthy working environment, September saw staff invited to join the MEMSTEPPERS team for, “September.” Staff were encouraged to take as many steps as they could during the month whilst keeping a record of these steps on a daily basis. Some fabulous prizes encouraged a phenomenal amount of steps:

First Place - Jane Moran, RN

398,874 steps for the month

Second Place - Liz Fischer, Neuroliaison Nurse

396,741 steps for the month

Third Place - Lisa Brown, EN

378,289 steps for the month

TMH takes our staff’s health seriously and promotes a new healthy initiative every month for staff to participate in as well as continuing to provide fruit through the week for staff to eat at their leisure.

Staff Recognition Evening

On Wednesday, 12 October 2016 many staff attended the annual staff recognition evening, held in the hospital’s boardroom. Staff who had achieved significant milestones were presented with flowers and a badge, recognising their years of service to the hospital. Milestones were celebrated for those staff who achieved 10, 15, 20, 25, 30 or 40 years of service.

Administration Staff Movie Nights

We recently hosted two movie nights for Practice Managers and staff as well as the hospitals administration staff and volunteers. This was a thank you to your practice staff who work together to support the hospital.

Cycling Jerseys

We are excited the TMH branded cycling jerseys have been spotted in various worldwide and local settings including various locations in Italy, Lorne, Victoria and Birdsville, Queensland. Various sizes of these jerseys are still available. If you would like to promote TMH by wearing a jersey, please contact Jo Davies on 8366 3851 or joanne.davies@acha.org.au for further information.



ACHA News is circulated as in interactive PDF via email. Please contact your hospital site representative if you would like to obtain a hard copy.

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