

ACHA News

Summer 2018 / 2019



We work together for better care

ACHA News

ACHA introduces new Chairman and CEO

Safety and Quality in Focus

Medical Advisory Committee welcomes new Clinical Advisors

Ashford Hospital

Outlines current stage of exciting new development

Flinders Private Hospital

Expands Robotic Surgery program

The Memorial Hospital

Commences next stage of building works



*Wishing you a
Joyous Holiday Season
and a New Year filled with
Peace and Happiness*



ACHA News is circulated as an interactive PDF via email. Please contact your hospital site representative if you would like to obtain a hard copy

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PAUL EVANS

**“As 2018 comes to a close
I take this opportunity to reflect
on what has been an extraordinary
12 months for ACHA.”**

I welcome you to the Summer 2018 / 2019 edition of ACHA News

It is with great pride that I write to you as the CEO, Hospital Operations for Adelaide Community Healthcare Alliance Incorporated (ACHA) for the first time.

I would firstly like to acknowledge the recent retirements of Mr Alan Lane, previous CEO, Hospital Operations / ACHA and Mr Mike Terlet AO, previous Chairman / ACHA Board.

Mr Alan Lane elected to retire on 31 August 2018 after 14 years' of service. Alan joined ACHA in 2004 and has had a very distinguished career in healthcare spanning more than three decades in hospitals, pharmacy and pathology. Alan was influential in shaping ACHA's strategy and establishing a sustainable business framework. He progressed many improvements and projects during his tenure, in particular the development projects currently underway at Ashford Hospital and The Memorial Hospital.

Mr Mike Terlet AO announced his retirement at the ACHA Annual General Meeting on 16 October 2018. After 15 years' of service to the ACHA Board, 14 of them as Chairman, Mike has retired from all Board duties to spend more time on his farm. Mike was instrumental in leading ACHA through some challenging times and leaves the business in a good position for the next stage of development.

On behalf of the ACHA team I would like to thank both Alan and Mike for their significant contributions to ACHA and wish them all the very best for the future.

I am pleased to welcome Mr Tony Johnson as our new Chairman / ACHA Board. Tony, formerly ACHA's Deputy Chairman, is a highly respected legal practitioner and experienced company Director. I congratulate Tony on his appointment and thank the ACHA Board for their ongoing support of our hospitals.

As 2018 comes to a close I take this opportunity to reflect on what has been an extraordinary 12 months for ACHA.

December 2017 saw the announcement and commencement of the development projects for both Ashford Hospital and The Memorial Hospital. The \$67 million project includes the addition of new operating theatres, creation of new and expanded clinical facilities such as the Day Procedure Unit (Ashford Hospital) and the Paediatric Day Stay Unit (The Memorial Hospital), refurbishment of 130 patient rooms and ensuites and many other improvements across the two hospitals. Further details of the progress of the projects are outlined in subsequent pages (Ashford Hospital page 14 and The Memorial Hospital page 24).

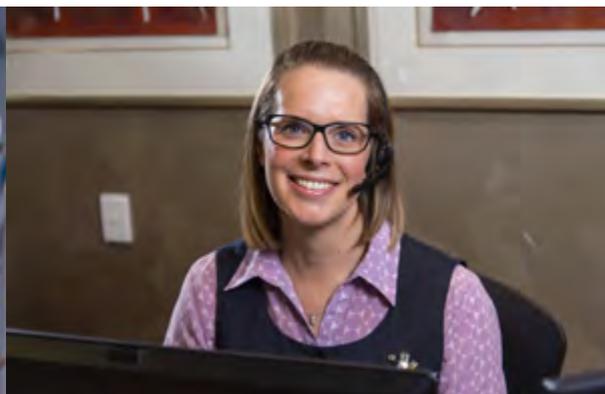
Flinders Private Hospital have also completed a number of exciting projects including the conversion of a procedure room to an operating theatre and the addition of more car parking spaces for patients and visitors. There are more details provided on page 18.

I wish to pay special tribute to all of our people, from our Visiting Medical Officers (VMOs), dedicated nurses and allied health staff, to our support personnel and all of our volunteers at each of our hospitals. Thank you for your continual support of ACHA.

I wish you a safe and prosperous festive season.

PAUL EVANS

CEO, Hospital Operations



Safety and Quality – in Focus

MEDICAL ADVISORY COMMITTEE (MAC)

The MAC welcomed a new member in October 2018:

- A/Prof Jayme Bennetts (Cardiothoracic Surgery)

During this quarter a number of Clinical Advisory positions became available, nominations were sought in October 2018 for a two year appointment for the Scope of Practice:

- Anaesthesia
- Bariatric Surgery
- Cardiology
- Cardiothoracic Surgery
- Emergency Medicine
- Endocrinology
- General Medicine
- Gastroenterology
- General Surgery
- Gynaecology Oncology
- Immunology / Allergy
- Infectious Disease
- Intensive Care
- Medical Oncology
- Neurology
- Neurosurgery
- Obstetrics
- Ophthalmology
- Orthopaedic Surgery
- Otorhinolaryngology
- Paediatric Medicine / Neonatology
- Radiology
- Rehabilitation Medicine
- Respiratory and Sleep Medicine
- Robotic Surgery
- Urology
- Vascular Surgery

The MAC welcomes a number of newly appointed Clinical Advisors:

- Dr Tony Bernard (Anaesthesia)
- Dr Benjamin Teague (Bariatric Surgery)
- Dr Ashwin Shukla (General Medicine)
- A/Prof Solomon Yu (General Medicine)
- Dr Sellva Paramasivam (Gynaecology Oncology)
- Dr Elinor Atkinson (Obstetrics and Gynaecology)
- Dr Andrew Cheng (Oral and Maxillofacial Surgery)
- Dr Daniel Mandziak (Orthopaedic Surgery)
- Dr Himani Joshi (Otorhinolaryngology)
- Dr Andrew Wilkinson (Rehabilitation Medicine)

The MAC acknowledges a number of members who have re-applied and been re-appointed:

- Dr James Edwards (Cardiothoracic Surgery)
- Dr Ray Yoong (Obstetrics and Gynaecology)
- Dr Fariba Behnia-Willison (Obstetrics and Gynaecology)
- Dr Martin K. Oehler (Gynaecology Oncology)
- Dr Paul Athanasiov (Ophthalmology)
- Dr Christopher Wilson (Orthopaedic Surgery)
- A/Prof Peter Cundy (Orthopaedic Surgery)
- Dr Isaac Harvey (Plastic and Reconstructive Surgery)

The MAC would like to thank the outgoing members and Clinical Advisors for their dedication and support during their tenure:

- Dr Rebecca Lewicki (Anaesthesia)
- Dr Darren Tonkin (General Surgery)
- Prof Jegan Krishnan (Orthopaedic Surgery)



The past 12 months have been a busy period for the MAC with the major priorities including:

- eCredentiaing process and development of reports for MAC
- Scope of clinical practice
 - Auditing of credentialing process
 - Breast and Endocrine Surgery
 - Dental Surgery and Oral and Maxillofacial Surgery
 - Bariatric Surgery
- New interventional procedures
- Robotic Surgery at Ashford Hospital, Flinders Private Hospital and The Memorial Hospital
 - Embedding minimum credentialing requirements
 - Proctorship program
 - Establishment of a clinical audit process
- Clinical Advisors
 - Finalisation of appointments for vacant positions
- Acknowledgement to Country
- Antimicrobial Stewardship – Auditing of Antibiotic Usage
- Insulin Medication Chart
- Australasian Cardiac Outcomes Registry Ltd (ACOR) – Transcatheter Aortic Valve Implantation (TAVI) Registry
- Notifiable Data Breaches Scheme
- Emergency Service Referrals
- New Law on Medicine Shortages
- Surgical Mortality Reports 2009 – 2017
- Hospital Acquired Complications
- Trans-Vaginal Mesh – credentialing of Surgeons

Credentialing and Defining the Scope of Clinical Practice

During 2018 the ACHA MAC has:

- Reviewed the scope of practice in Breast and Endocrine Surgery
- Conducted a clinical practice audit of Dental Surgery and Oral and Maxillofacial Surgery

- 49 VMOs were audited against their accredited scope of practice and procedures performed
- 2 of the 49 VMOs required further review, however this showed these VMOs had appropriate education and registration to conduct the procedures undertaken
- Overall the audit showed 100% compliance of procedures performed against the approved scope of clinical practice, for the VMOs audited

During 2018, the MAC considered 589 applications from VMOs, of which:

- 195 were applications for initial credentialing
- 388 were renewal applications for re-credentialing
- 5 were variations to scope of practice for credentialing
- 34 required further review prior to credentialing being approved

The MAC would like to sincerely thank the over 1400 VMOs credentialed at the ACHA hospitals, for their ongoing support and contribution.

New Interventional Procedures

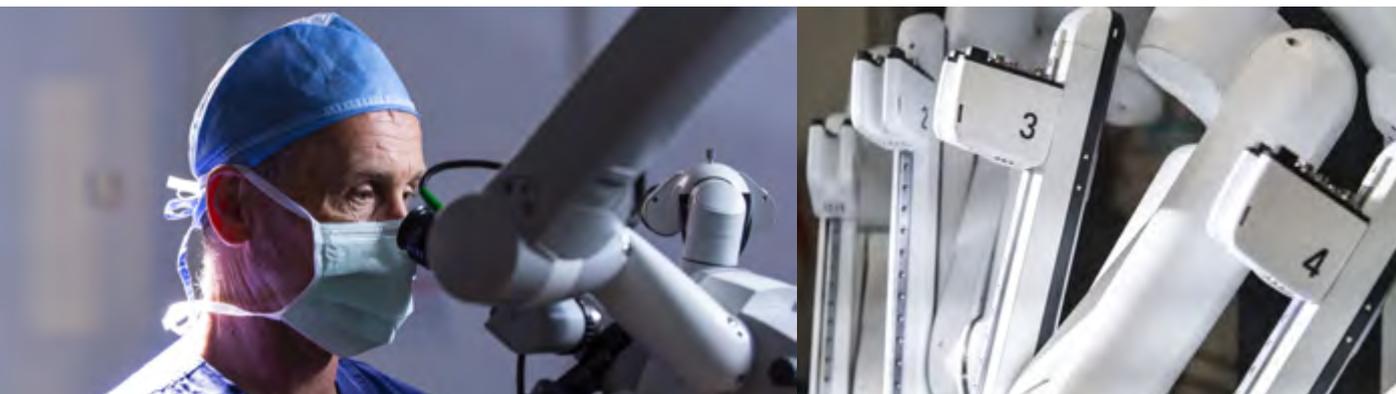
A **New Interventional Procedure** is defined as a procedure not previously performed within that particular ACHA facility. This will include variations on an existing procedure and treatment where a new device, equipment or medication is introduced and which employs a significantly different technique or technology to those previously used.

During 2018, the MAC considered the following applications for the conducting of new interventional procedures:

- Hip Revision Implants
- Reintroduction of MitraClip®
- Review of Faecal Transplant

The New Interventional Procedures policy and application form can be obtained from any ACHA hospital. As much prior notification that is able to be provided to the hospital General Manager would be appreciated.

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Trans-Vaginal Mesh - Credentialing Requirements

During October 2017 the Therapeutics Goods Administration (TGA) have acknowledged that all pelvic mesh devices available in Australia will be classified high risk and women will receive patient cards with details of the mesh device used.

In November 2017, the TGA put out a safety alert to advise on actions after its review into urogynaecological surgical mesh implants. The TGA decided to remove Trans-Vaginal Mesh products whose sole use is the treatment of pelvic organ prolapse via Trans-Vaginal Implantation from the Australian Register of Therapeutic Goods. To date 45 devices have been removed from urogynaecological use, these conditions took effect on 4 January 2018.

On the 27 March 2018 the Senate Enquiry Report was released into the public domain, details included:

- Senate Enquiry made 13 recommendations, including the Governments advice on the credentialing of VMOs who perform surgery using Trans-Vaginal Mesh products
- Australian Commission on Safety and Quality in Health Care (ACSQHC) developed Credentialing Guidelines for Surgeons inserting and removing Trans-Vaginal Mesh implants

The ACHA MAC have recommended that each Specialist in Obstetrics and Gynaecology accredited with ACHA be informed of the ACSQHC recommendations, and follow the requirements of the credentialing process as per the guidelines.

Commonwealth Department of Health - ACOR - TAVI Registry

The Commonwealth Department of Health has authorised the Australian & New Zealand Society of Cardiac & Thoracic Surgeons (ANZSCTS) and the Cardiac Society of Australia and New Zealand (CSANZ) to develop the processes and criteria for the accreditation of TAVI practitioners and carry out the accreditation, reaccreditation and deaccreditation of those practitioners.

As part of the process, TAVI practitioners are required to submit data to the National TAVI Registry. For TAVI practitioners to submit data to the registry:

- Practitioners who perform TAVIs and hospitals where TAVIs is conducted must be registered with the Commonwealth Department of Health
- Each TAVI must be reported to the ACOR Registry under this direction

Both Ashford Hospital and Flinders Private Hospital are registered with ACOR for TAVIs to be conducted at the hospitals, and a number of ACHA Credentialed Practitioners are also registered to be able to conduct the procedure at these sites.

If you have any further questions in relation to this topic please contact the General Manager of the specific hospital.



ACHA NEWS

ACHA WELCOMES NEW CHAIRMAN AND CEO

ACHA is pleased to announce the appointment of highly regarded legal practitioner and businessmen, Mr Tony Johnson, as Chairman. Mr Johnson, formerly ACHA's Deputy Chairman, succeeds Mr Mike Terlet AO who has retired after 15 years.

Mr Johnson is also a past Chairman and founding partner of leading Australian law firm, Johnson Winter & Slattery. His current directorships include Chairman of ASX-listed K&S Corporation, one of the nation's leading transport and logistics groups.

Long standing ACHA Board Director, Dr Phil Munt, has been appointed as Deputy Chairman.

As well as the retirement of Chairman Mr Terlet, ACHA has also announced the retirement of ACHA's long-serving CEO, Hospital Operations Mr Alan Lane.

As a result of Alan's retirement, Paul Evans has been appointed to the role of CEO, Hospital Operations, in addition to his role as General Manager at Ashford Hospital. This appointment was effective from 1 September 2018. Paul is an experienced hospital General Manager and healthcare leader with an enduring track record of improving operating performance most recently for ACHA.





NEW VISITING MEDICAL OFFICERS (VMOs)

We welcome the following new VMOs to ACHA (since May 2018):

- Dr Armin Baghini** - Anaesthesia
- Dr Samuel Benveniste** - Orthopaedic Surgery
- Dr Rick Catterwell** - Urology
- Dr Julie Chemmanam** - Endocrinology
- Dr Brian Conway** - Paediatric Medicine
- Dr Ashish Das** - Gynaecology
- Dr Maneesha Dedigama** - Geriatric Medicine
- Dr Timothy Donaldson** - Anaesthesia
- Dr Andrew Foster** - Anaesthesia
- Dr Saleem Hussencocus** - Orthopaedic Surgery
- Dr Kashif Khokar** - Cardiology
- Dr Divahar Kumar** - Anaesthesia
- Dr Sarika Kumar** - Anaesthesia
- Dr Richard Lumb** - Anaesthesia
- Dr Luke Mooney** - Orthopaedic Surgery
- Dr Rebecca Munk** - Anaesthesia
- Dr Kurian Mylankal** - Vascular Surgery
- Dr Wai M Ng** - Anaesthesia
- Dr Genevieve Oliver** - Ophthalmology
- Dr Nur Sulaiman** - Respiratory Medicine
- Dr Leong Tiong** - General Surgery
- Dr Zafar Usman** - Respiratory Medicine
- Dr Prabath Wagaarachchi** - Obstetrics and Gynaecology
- Dr Phak Hor Yeap** - Anaesthesia
- Dr Agnes Yong** - Haematology

NEW STAFF MEDICAL OFFICERS (SMOs) / DUTY MEDICAL OFFICERS (DMOS)

We welcome the following new SMOs / DMOs to ACHA (since May 2018):

- Dr Linus Armstrong**
- Dr Jeremy Granger**
- Dr Dominic Krepski**
- Dr Amanda Lim**
- Dr Angela Rowland**

WORK HEALTH AND SAFETY (WHS) AT ACHA

Safe Work Month 2018

ACHA participated in National Safe Work Month in October 2018 promoting the theme "a moment is all it takes". Ashford Hospital, Flinders Private Hospital and The Memorial Hospital promoted this message through an afternoon tea for staff and encouraged staff to think about the moments they take every day to stay safe at work. These were displayed at each hospital on people cut-outs and the best entry at each hospital won a prize.

A moment is all it takes to; clean up a spill, or pick a box up off the floor, to help a colleague out or use the Hovermatt®. These small moments help to keep everyone safe at work.

It's the moments like these in everyone's day can have an impact on the rest of our working and personal lives, we encourage everyone to "take a moment".

ACHA eADMISSIONS

ACHA eAdmissions was first launched during 2016 and there has been considerable participation rates from our patients.

The portal allows patients to electronically complete and submit their Patient Registration and Patient Health History forms. The online admission forms provide patients with the convenience of being able to complete their admission forms in their own time and via a user friendly web based portal available at acha.eadmissions.org.au.

We appreciate your ongoing assistance with this process and hope this option for online completion of admission forms continues to provide convenience and benefit to your patients.

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BACK TO BEDSIDE

ACHA has rolled out a new patient centred care strategy, 'Back to Bedside'.



Exceptional Care. Every Patient. Every Time.

The strategy focuses on getting our staff back to the bedside and engaging with teams about how we can improve our processes. Back to Bedside includes the following components:

1. **Rework** – Removal of wasted time and rework from processes.
Several projects have targeted the most commonly mentioned issues, such as mandatory training and day surgery paperwork.
2. **Always Events** – 5 key behaviours that patients tell us most impact their experience.

For direct care nurses, these are:

- Standard communication
- Patient rounding
- Bedside handover
- Patient care boards
- Above and Beyond

Each role and each layer of management has their own always events. For managers it also includes rounding and reward / recognition.

More communication will be shared about this strategy as we progress. We welcome VMO involvement and feedback.

ACHA HOSPITALS NOW ON FACEBOOK

Ashford Hospital, Flinders Private Hospital and The Memorial Hospital are on Facebook® and we invite you to join our community.

* Facebook is a registered trademark of Facebook, Incorporated

These pages are being used to keep the public up to date with all the exciting developments at our hospitals.

You can access the pages here:

- Facebook: facebook.com/AshfordHospital/
- Facebook: facebook.com/FlindersPrivateHospital/
- Facebook: facebook.com/thememorialhospital/

ACHA PATIENT FINDER

Designed for family and friends to track the location of a patient during their stay, Patient Finder was rolled out across ACHA in 2016. The app provides updates on location information of the patient through theatre, recovery and return to the ward. The use of the app is controlled primarily by the patient who can forward their unique code to the Patient Finder app to their family and friends. The patient's location details including ward names, room number and in some cases phone extension are included within the Patient Finder app. If a patient changes ward or rooms during their hospital stay, Patient Finder will immediately update all location information.

There are two simple ways to access Patient Finder.

1. In most cases prior to the hospital admission a SMS is sent to the registered mobile number with a unique link to the Patient Finder app. The patient simply forwards this SMS to all desired family and friends. When the link in the SMS is clicked the Patient Finder app will open on any device and display all key location details.

OR

2. The hospital reception team will supply each patient with a Patient Finder card that includes their admission number as well as a web address and QR code that can be used to gain access to the app. The patient can give this card or pass on the admission number and web address to all family and friends to track the patient throughout their hospital stay.

Patients can access further information via achaassist.org.au/patientfinder.asp



ACHA VISION 2018

ACHA was pleased to again host 'ACHA Vision', our annual information evening for new Specialists and Senior Trainees regarding private practice, held on 21 November 2018 at the Adelaide Oval. The event is designed to increase attendees knowledge of the benefits and considerations involved in private practice and to provide an opportunity to network with experts in the private health industry. Speakers included established Specialists, financial advisors and a digital marketing expert.

If you would like any further information, or would like to register your interest in future events please contact Kelli Blakely on 08 8375 5285 or kelli.blakely@acha.org.au

ACHA MAC AND CLINICAL ADVISOR DINNER

We are grateful to the VMOs who support ACHA through their participation on the MAC, the CRC and other MAC sub-committees.

As a thank you to our VMOs, ACHA hosted the ACHA MAC and Clinical Advisor Dinner on 13 November 2018. The dinner was held at the Adelaide Oval, with The Hon Stephen Wade MLC, Minister for Health and Wellbeing, attending as the guest speaker.

SURGEONS v PHYSICIANS TWENTY20 CRICKET MATCH

Our annual Surgeons v Physicians Twenty20 Cricket Match is expected to be held in March 2019. The date, location of the cricket ground and further details will be communicated to the players closer to the date.

The team captains will be:

- Physicians team - Dr Randall Faull
- Surgeons team - Dr John Miller

If you would like any further information, or if you are interested in playing please contact Kelli Blakely on 08 8375 5285 or kelli.blakely@acha.org.au

SUNDAY MAIL CITY-BAY™ FUN RUN

ACHA participated in the 2018 Sunday Mail City-Bay Fun Run, held on 16 September 2018.

With over 200 entrants from the three ACHA hospitals, all wearing their hospitals merchandise, our teams were easy to spot along the track. The teams participated in their fun-run of choice with the addition of a half-marathon (21km run) included as an option for the first time.

Congratulations to all participants.

ACHA / HEALTHSCOPE STAR AWARDS 2018

Congratulations to our finalists and winner of the Healthscope STAR Awards 2018, which was held in Melbourne in September 2018.

The STAR Awards recognise and celebrate staff across ACHA / Healthscope hospitals for their outstanding contribution to the organisation.

Across ACHA we had the following finalists:

- ACHA Work, Health & Safety - Team Work and Integrity (Team)
- Ashford Hospital Effie Kopsaftis (Diabetes Educator) - Service Excellence (Individual)
- The Memorial Hospital Dustin Willis (Allied Health Manager) - Aspiration (Individual)
- The Memorial Hospital CSSD - Responsibility (Team)

We are thrilled to congratulate the CSSD team from The Memorial Hospital who were announced as winners of their category on the night.

GENERAL PRACTITIONER EDUCATION

In 2019, we are introducing a new approach to General Practitioner education events. We will be hosting events collaboratively showcasing our wide range of specialties across all three ACHA sites. If you are interested in presenting at an ACHA event please contact Kelly Smith, Business Development Manager on 08 8366 3898 or kelly.smith@acha.org.au

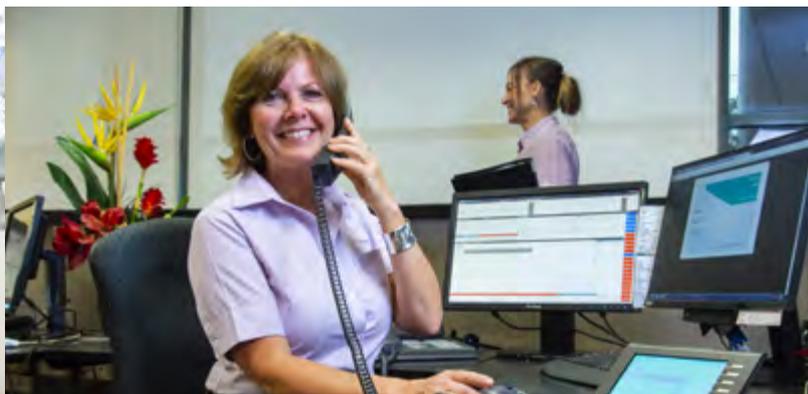
™ City-Bay Fun Run is a trademark of City Bay Fun Run Committee Incorporated




ASHFORD
Hospital

“This development project will represent a significant milestone in the hospitals history ...”

PAUL EVANS - GENERAL MANAGER



FROM THE GENERAL MANAGER

The Ashford Hospital development project is progressing well and I am pleased to provide you with an update.

Following the completion of the early works from December 2017 – April 2018, Schiavello Construction (SA) Pty Ltd were appointed to undertake the next stage of our development. This commenced on 2 June 2018 and included:

- Refurbishment of main entrance with a new pharmacy and reception area
- Creation of new six bed Chest Pain Unit on the first floor

This stage was completed on schedule in early October 2018 and a celebration was held for our VMOs, staff and volunteers on 3 October 2018. The new Chest Pain Unit was utilised for patients from 9 October 2018.

The current stage of works includes:

- Upgrade and expansion of Day Procedure Unit
- Creation of new cafe on Marlestone Avenue

The new Day Procedure Unit will more than double its capacity from 14 chairs to 30 chairs. The facilities will be designed, constructed and integrated to provide enhanced care and support for our patients. Stage 1 of the Day Procedure Unit is expected to be complete by the end of April 2019.

The new Hudsons cafe will have a street front position on Marlestone Avenue, enabling customers to conveniently access the cafe from the outside of the hospital. It is expected to be opened by January 2019.

This development project will represent a significant milestone in the hospital's history and we look forward to updating you on the project as we progress.

We recognise that the building works has caused some challenges for our VMOs and staff as we strive to continue to provide quality care to our patients.

We sincerely thank you for your patience and cooperation throughout the project.

Ashford Hospital values the contribution of all of our VMOs, staff and volunteers. I thank you for the quality of care you provide to our patients, your support during 2018 and for your ongoing commitment to Ashford Hospital.

PAUL EVANS

General Manager

DEVELOPMENT PLAN

The \$33 million development of Ashford Hospital commenced on 27 December 2017 and includes:

- More than doubling in size and upgrade of the Day Procedure Unit from 14 chairs to 30 chairs
- New additional operating theatre and refurbishment of the patient recovery area (completed April 2018)
- New six bed Chest Pain Unit (completed October 2018)
- Refurbishment of patient accommodation and wards
- Refurbishment of main entrance with new cafe, pharmacy and reception (Stage 1 completed October 2018)
- Significant infrastructure and support services upgrades

The addition of the new operating theatre, a robotic focused theatre, was completed in April 2018 and has been in demand by our VMOs with the theatre schedule at capacity. The works also included:

- Upgrades to other existing operating theatres and recovery
- Theatre furniture, fixtures and equipment (FFE)
- Replacement of mechanical services (air conditioning)
- Upgrade to fire systems



The opening of the six bed Chest Pain Unit on 3 October 2018, based on the first floor, was an exciting milestone for our cardiac staff. The Acute Cardiac Unit will be relocated to the adjacent ward on the first floor, Marion Ward, next year following completion of required electrical and monitoring upgrades. The Medical Oncology and Haematology patients will relocate to the ground floor giving this group of our patient's private accommodation with access to the court yard.

The doubling of our Day Procedure Unit will significantly improve our efficiencies and achieve a streamlined patient journey. The upgrades to the patient accommodation and wards will also enhance the entire patient experience.

In addition to the expansion of clinical services and improvement of patient facilities this project will also include significant infrastructure upgrades that will greatly assist the ongoing energy security at the hospital.

We appreciate your patience and flexibility during this project. Works are expected to take approximately 18 months to complete.



New additional operating theatre and refurbishment of recovery (completed April 2018)



New six bed Chest Pain Unit (completed October 2018)



New Day Procedure Unit - concept image



Refurbishment of main entrance - concept image



RETIREMENTS AND FAREWELLS

Dr Paul Dolan (Hepatobiliary Surgery)

Dr Paul Dolan has announced his plan to retire from private practice at the end of this year.

We thank Dr Dolan for his contribution to Ashford Hospital over many years and wish him well in the future.

Ms Henrike (Rika) Grebneff Nurse Unit Manager / Anaesthetics and Recovery

After 6 months at Ashford Hospital, Rika has elected to transfer back to The Memorial Hospital returning to her previous position as Clinical Nurse across Anaesthetics and Critical Care from 2019.

We thank Rika for her contribution to Ashford Hospital.

The recruitment process for the NUM position is currently underway.

SERVICE RECOGNITION PROGRAM

On 22 November 2018, we held a presentation for our Service Recognition Program to recognise and thank the Ashford staff that are celebrating a milestone in years of service at Ashford Hospital / ACHA. We were especially thrilled to recognise a group of staff that have worked as part of our team for over 30 years, an extraordinary achievement. The staff were presented with a certificate, service pin and gift of their choice in recognition of their loyalty and service to ACHA.

EVENTS

Staff engagement remains a focus at Ashford Hospital and we continue to support our teams to participate in various health promoting community events activities.

Stadium Stomp®

On 20 May 2018 a group of Ashford Hospital staff participated in Stadium Stomp® at the Adelaide Oval. With over 40 participants we were the largest team to

take part and looked great representing the hospital in the Ashford merchandise.

Cardiac Education Session

We continue to host regular education sessions at Ashford Hospital. Recent events include a Cardiac Education Session for over 70 Paramedics held on 3 September 2018. The session covered implantable devices, brady-arrhythmias, tachy-arrhythmias and pacemakers and was supported by Paramedics Australasia and Abbott.

TAVI Education Session

On the 23 October 2018 we hosted a TAVI Education Session. Over 70 people attended including Cardiologists, Case Managers, ACU / CCU and Angio staff and practice staff from various Cardiology rooms. The session was organised by Ashford's TAVI Coordinator Sandra Ambrose.

Christmas Movie Night

Our annual Christmas Movie Night was enjoyed by over 500 attendees. Held on 27 November 2018 at The Capri the movie 'Fantastic Beasts: The Crimes of Grindelwald' delighted some and confused many. It was fantastic to see a combination of our VMOs, practice staff, Ashford staff and volunteers coming together to enjoy a family friendly evening.

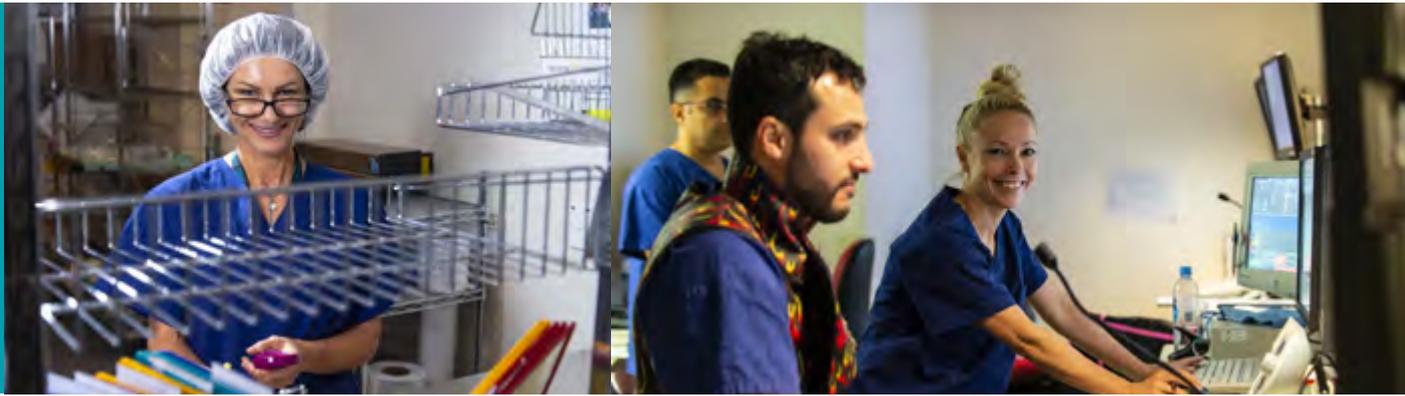
® Stadium Stomp 2017 by King Performance Event Pty Ltd



FLINDERS
PRIVATE
HOSPITAL

“As a hospital business, we have seen much change over the past 20 years. Testament to the culture of our hospital and dedication of our people, we have a number of staff and VMOs working within Flinders Private Hospital or ACHA that have been with us since the day we opened our doors in 1999.”

ANGELA McCABE - GENERAL MANAGER



FROM THE GENERAL MANAGER

I feel very privileged to be writing this message as General Manager of Flinders Private Hospital.

Next year, 2019, marks a significant milestone in our hospital's history as we celebrate our 20th anniversary. We began our journey on 4 January 1999, and have spent the past 20 years continuing to grow our services, building the ACHA brand, which has now become synonymous with our commitment to support our patients, staff and our dedicated VMOs.

Flinders Private Hospital is part of the Flinders Campus, affiliated with Flinders Medical Centre and Flinders University of South Australia. Together we are building an exciting future in health for the South, sharing knowledge and creating innovative solutions to provide an internationally recognised health facility and providing platforms for talented clinicians to become leaders in their specialty field. We continue to invest in state-of-the-art equipment and a list of significant capital expenditure purchases have occurred this year.

Equipment

- Stryker Mako® Robotic-Arm System
- Medrobotics Flex® Robotic System
- MAC-LAB® Haemodynamic Recording System
- STERRAD® 100NX Double Door CSSD
- Progressa® Pro 850 Periop
- Aisys CS² Anaesthetic machine
- Antigermix®, Infection Control
- CARESCAPE™ Central Station V2 All-In-One System x 4
- CARESCAPE™ Central Station V2 MAI 700 ATO MODEL monitoring
- CARESCAPE™ B650 Anaesthetic Monitor
- CARESCAPE™ VC150 Vital Signs Monitor
- Angiography Control Room Wireless Microphones

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© Antigermix is a registered trademark of Germitec

TM CARESCAPE is a trademark of General Electric Company

- Stryker 1115 Prime Series® Big Wheel Stretcher
- Long Colonoscopes x 3
- HD Video Cystoscope
- Olympus BF-H190 Bronchovideoscope
- Olympus HQ190 Dual Focus Gastroscope
- BERCHTOLD™ dual theatre lights
- Flexis Anaesthetic Pendant dual articulated arm height adjustable x 2
- Progressa® bed systems
- Stryker Patient Transport Trolleys
- Oncology Chairs (T688) with Tray Arms and Leg Rests x 2
- Enterprise® E8000X Patient beds
- Valleylab™ FT10 Energy Platform
- Stryker System 8 Cordless Driver
- Tornado™ Flusher Disinfectant, CSSD
- Karl Storz - Miniature Telescope
- Steris® TrenStop Trendelenburg Restraint
- Bariatric Bookwalter® Retractor System

Infrastructure

- Theatre 9 - Upgrade from Procedure Room
- Theatre Lockers, staff amenities
- Atrium Executive Offices
- Extension of Store Room and Infection Control
- Northern Car Park ticket machine and signage
- Installation of Firewall for Guests + VMO's Wi-Fi
- Oncology Waiting Area Level 4 Courtyard upgrade with new furniture
- Smoke Detectors in multiple offices
- Critical Care Unit Kitchen Refurbishment
- Pergola - staff amenities

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As a hospital business, we have seen much change over the past 20 years. Testament to the culture of our hospital and dedication of our people, we have a number of staff and VMOs working within Flinders Private Hospital or ACHA that have been with us since the day we opened our doors in 1999.

It is also important to note what has not changed at Flinders Private Hospital, namely our commitment to providing exceptional patient care through Patient Centred Care initiatives, increasing surgical volume, providing more access to our services and VMO appointments through the Rapid Access Clinics onsite and more recently the launch of quality initiative, 'Back to Bedside'. All of these achievements are realised due to the communication and collaboration with all our customers.

Excellence in everything, the often repeated catch cry we hear from our Leadership team who strive to support staff through education, guidance, example and team spirit. Ongoing education is key to evidence based practice and we appreciate the involvement of our VMOs in our education program, attending committees and craft group meetings and providing patient feedback that can be used to improve on quality outcomes.

Our hospital is built on conversations. We listen closely to you as our VMOs and we are happy to partner with you in General Practitioner events and patient education evenings which provides community awareness of the specialties and services that we provide. We appreciate your points of view when making important decisions that have a positive impact on staff culture and patient's safety, care and quality.

Looking ahead, we are focused on planning our future strategy and working in partnership with Flinders Medical Centre and Flinders University, while continuing to build on the strength of our private brand.

We want to be more visible and ensure people know where we are. Early 2019, we are installing a large LED sign which will be positioned on the rooftop of the hospital. The new sign will be visible from all South Road entrances.

I am incredibly excited about the future challenges that we will face in 2019 and the plans we have in place to grow and improve our services and facility. Thank you to all our incredible staff who continue to provide the upmost care for our patients.

The dedication and contribution of our VMOs, demonstrates trust and a collegial spirit that exists in our hospital. For this I thank you and look forward to working with you in 2019.

Merry Christmas and Happy New Year to all, may it be a safe and relaxing holiday period spent with family and loved ones.

ANGELA McCABE
General Manager

STAFF APPOINTMENTS AND FAREWELLS

Ms Merle Carter **Critical Care Unit NUM**

This month we say farewell to Merle Carter, Critical Care Unit NUM. After 11 years in the position, Merle has chosen to resign to follow other personal pursuits. We would like to thank Merle for her contribution to Flinders Private Hospital and wish her well in the future.

Acting in the Critical Care Unit NUM role are two of our senior Clinical Nurses, Kate Hillard and Damien Reemst who are both well known to all staff and VMOs at Flinders Private Hospital. The recruitment process for the permanent position has begun.

Phone 08 8275 3706 or email kate.hillard@acha.org.au; damien.reemst@acha.org.au

Ms Dani Wyatt **Cardiac Services, NUM**

On 3 December 2018, Dani Wyatt commenced Maternity Leave. We are delighted for Dani as she embarks on the next chapter of family life and wish her well in the coming months.



Kylie Parker will be Acting NUM, Cardiac Services for 6 months and is well placed to take up this pivotal position as she has 8 years previous experience as a Clinical Nurse in Cardiac Services.

Kylie can be contacted on 08 8275 3722 or email kylie.parker@acha.org.au

Kylie's current role, DPU NUM will be supported by Rachael Miller who will be Acting NUM and has 11 years' experience in this area.

Rachael can be contacted on 08 8275 3725 or email rachael.miller@acha.org.au

Ms Tambi Tonkin CSSD Manger

We welcome Ms Tambi Tonkin to the role as CSSD Manager. Tambi is an experienced manager in this pivotal area of theatre service provision and comes with many years' experience, from Calvary North Adelaide (2016 – 2018) and previously at Burnside War Memorial Hospital (2013 – 2016). Tambi is looking forward to working with the team. Tambi can be contacted on 08 8275 3570 or tambi.tonkin@acha.org.au

We would like to recognise and farewell **Mr Nick Tuati** who has taken up a new role as CSSD Manager at the Mount Hospital in Western Australia. Nick provided strong leadership and clinical expertise for the team at Flinders Private Hospital, successfully ensuring all staff received Sterilisation qualifications and the department met all AS 4187 standards at HICMR Review in 2018.

10 YEAR ANNIVERSARY – Prof Ajay Sinhal first TAVI case at Flinders Private Hospital

On 28 November 2008, Prof Ajay Sinhal performed the first TAVI using a balloon expandable valve in the Asia-Pacific Region at Flinders Private Hospital Angiography Suite. The fortunate patient, Mr Allan Smyth who is 89 years young, celebrated this major milestone with Prof Sinhal on 28 November 2018. TAVIs are performed in our Angio labs with the

support of A/Prof Jayme Bennetts (Cardiothoracic Surgeon). Flinders Private Hospital has completed over 400 TAVIs over the past ten years. Congratulations to all involved in this life-saving procedure including our Interventional Cardiology and Cardiothoracic Surgical team of Doctors, Nurses and Radiographers.

Flinders Private Hospital has three angiography suites which provide acute interventional cardiac procedures for both public and private patients, working collaboratively with Flinders Medical Centre. This unique relationship provides a service boasting state-of-the-art facilities and equipment with a team of Specialists who are internationally renowned for their ground breaking research and expertise in Interventional Cardiology

ROBOTIC SURGERY AT FLINDERS PRIVATE HOSPITAL

Flinders Private Hospital is proud to share our newest robotic acquisition and is the first private hospital in Australia with the Medrobotics Flex® Robotic System for Colorectal Surgery.

Medrobotics expanded the use of the Flex® Robotic System to provide robot-assisted control of the Flex® Colorectal Drive during visualisation and surgical site access to the anus, rectum and distal colon.

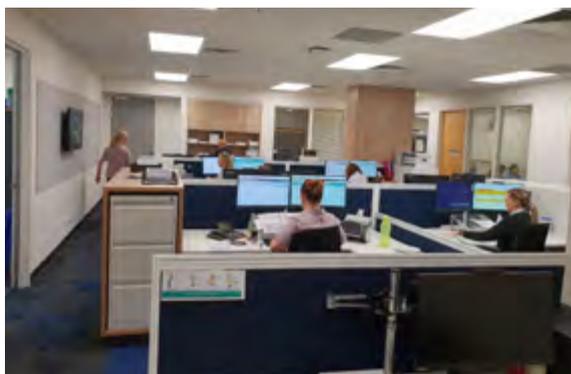
The Flex® Robotic System is also used by Otorhinolaryngologists to treat benign and malignant disease of the oropharynx and larynx as well as sleep apnoea surgery. The Flex® Robotic System gives Surgeons the ability to access anatomical locations that were previously difficult or impossible to reach minimally invasively.

Please contact Ms Mandy Burnett (Business Manager) at mandy.burnett@acha.org.au for further information about the robot and other Otorhinolaryngology and Colorectal Surgery services at Flinders Private Hospital.



ADMINISTRATION AREA UPGRADE

The working engine of Administration and Reception has been re-designed to accommodate the recent changes made to the management of patient Admissions and Discharges at Flinders Private Hospital. There are additional workstations, a new office and functionality built into the same footprint.



It will provide greater efficiency and reduced throughput on the burdened public system whilst offering a solution for private patients who wish to be seen by an Orthopaedic Consultant.

The referral process will be facilitated by the Flinders Private Hospital ED Liaison nurses and The After-Hours Coordinators to ensure all referrals are contacted within a 1-2 day time frame.

For any enquiries, please contact Ms Mandy Burnett (Business Manager) at mandy.burnett@acha.org.au



COLORECTAL SPECIALIST GROUP

Construction has begun on our new Consulting Suite and Rapid Access Bowel Screening Clinic, Ground Floor, Flinders Private Hospital.

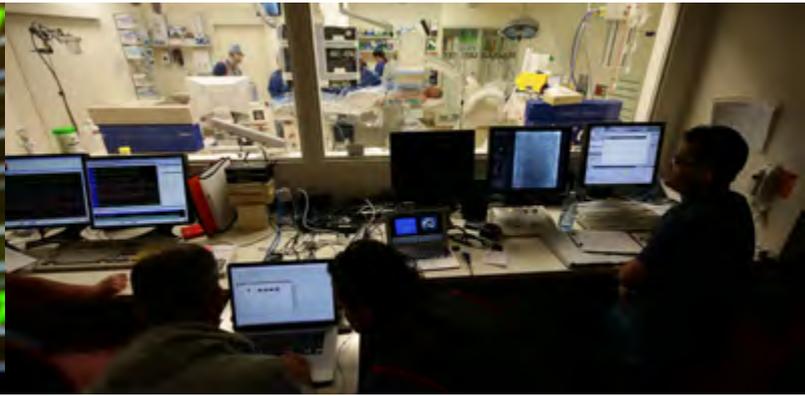
The Colorectal Specialist Group, is home to our Colorectal Surgeons, Dr Dayan De Fontgalland and Dr Eu Nice Neo. The Centre of Inflammatory Bowel Disease and Colorectal Cancer is due to open its doors in January 2019.

FLINDERS PRIVATE HOSPITAL PRIVATE ORTHOPAEDIC FRACTURE CLINIC

Private patients who present to the Flinders Medical Centre Emergency Department with a non-acute orthopaedic injury are now able to be referred to the Flinders Private Hospital Private Orthopaedic Fracture Clinic.

Patients will be contacted by the Orthopaedic Consultant on-call (at Flinders Medical Centre), or their consulting rooms to arrange an appointment to be seen as a private patient.





EVENTS

Flinders Foundation – Pink, Yellow, Blue Ball 2018

On 20 October 2018, Flinders Private Hospital were proud Platinum Sponsors of the Flinders Foundation Pink, Yellow, Blue Ball 2018, at the Adelaide Convention Centre. This is a very successful event, raising funds for cancer research, prevention and care at the Flinders Centre for Innovation in Cancer.

With over 750 guests and many generous donations, the Flinders Foundation continues to contribute to the cost of managing this insidious disease. Thank you to all who contributed on the night.



Interventional Cardiac Education Evening

On 17 October 2018, Flinders Private Hospital hosted an Interventional Cardiac education evening with over 60 staff from a variety of wards at Flinders Private Hospital, Ashford CCU, Flinders Medical Centre Cardiac areas and a good turnout from SAAS members also.

Prof Ajay Sinhal opened the evening, discussing Percutaneous Intervention options for Structural Heart Disease. This was followed by Dr Sheraz Nazir providing information on the Rotorblade procedure and lastly an update on Bioabsorbable Stents and the progress made with this technology. The evening was very informative and enjoyed by all.

Cardiac evening education sessions are held twice yearly and organised by Coronary Care staff at Flinders Private Hospital. They are well supported by our team of Cardiologists for which the staff are most grateful.





The Memorial Hospital

“The Memorial Hospital has had an exciting 2018 with the commencement of our development.”

JANET JONGENEEL - GENERAL MANAGER



FROM THE GENERAL MANAGER

The Memorial Hospital has had an exciting 2018 with the commencement of our development. The new consulting suite, expansion of an existing operating theatre and Stage 1 of the refurbishment of patient accommodation and wards are complete. Mossop have commenced the next stage of the build including an additional operating theatre, Paediatric Day Stay Unit, Stage 2 of the accommodation and ward refurbishment, staff amenities and significant infrastructure works.

During construction, car parks will be restricted. If you need to park in the multi storey car park, please contact Jo Davies (Executive Assistant, on 08 8366 3851 or joanne.davies@acha.org.au) or the theatre floor coordinator for a prepaid exit ticket. We will keep you updated during the process and I am more than happy to discuss plans / works with you as required.

The Memorial Hospital continues to fundraise for various charities / foundations and was thrilled to be able to raise money via Australia's Biggest Morning Tea, supporting the Cancer Council, Red Nose Day, supporting SIDS and Kids and SANDS and raising mental health awareness with a lunch to support Beyond Blue.

ACHA General Practitioner and staff education events continue, they are held both on and off site and are a great way to engage with staff and referrers on an individual basis. If you are interested in presenting at either, please let Kelly Smith, Business Development Manager know on 08 8366 3898 or kelly.smith@acha.org.au

I would like to thank all of our VMOs, staff and volunteers for your ongoing contribution and constant exceptional level of care that you provide to our patients at The Memorial Hospital. I look forward to another exciting and rewarding year working with you in 2019 and value any feedback / suggestions you may have to offer.

JANET JONGENEEL

General Manager

DEVELOPMENT PLAN

The Memorial Hospital development is well underway and includes the following:

- Expansion of theatre 1 – completed February 2 – 18, 2018
- Relocation of consulting suite
- Reconfiguration of kitchen
- Expansion and upgrade of CSSD
- Expansion of Pennington Terrace storage
- Construction of a dedicated Paediatric Day Stay Unit
- Relocation of level 2 staff amenities
- Additional operating theatre
- Refurbishment of reception
- Refurbishment of patient accommodation

Infrastructure works will include:

- New chillers
- New emergency generator
- New PABX communication system
- New transformers
- Upgraded domestic hot water system
- Upgraded electrical switchboard
- Upgraded lifts

Mossop have been appointed as the builders for the next / final stages of the hospital's development.

Our development has multiple stages and sub-stages, with some stages occurring concurrently.

Key actions occurring include:

- Site sheds x 5, from Sir Edwin Smith Avenue
- New hospital access created Pennington Terrace end
- Commence new Pennington Terrace stores
- Commence demolition of north west footprint in preparation for Paediatric Day Stay Unit, additional theatre and staff amenities build.



New Paediatric Day Stay Unit entrance - concept image (commenced November 2018)



New additional operating theatre (commenced November 2018)



Refurbishment of patient accommodation (Stage 1 completed)



Expansion of Pennington Terrace storage - concept image (commenced November 2018)

STAFF APPOINTMENTS

Ms Jessie Cameron Leahurst NUM

It is with great pleasure that we welcome Jessie Cameron to the position of Nurse Unit Manager, Leahurst ward. Jessie comes to us from the Women's and Children's Hospital, where she has worked in various roles over the past 15 years. Most recently Jessie was the Clinical Nurse on the respiratory and sleep unit.

Jessie has worked in paediatrics for the past 15 years and will bring a wealth of knowledge to the position, providing a solid foundation for the establishment of the new Paediatric Day Stay Unit and the changing landscape of Leahurst ward. Jessie commenced the role on Monday, 18 June 2018 and is facilitating the current paediatric sleep accreditation.



CHRISTMAS CLOSURES

- Perioperative Services will finish on Saturday, 22 December 2018
- CCU will be available until 1400 hours on Monday, 24 December 2018
- All services will reopen on Wednesday, 2 January 2019
- Wards will close as patient occupancy decreases, both Perry and Annesley will remain open during the Christmas / New Year period
- Please advise our Bookings department on 08 8366 3864 if you will be taking leave during December / January

ACHA / HEALTHSCOPE STAR AWARDS 2018

Congratulations to our finalist and winner for the Healthscope STAR Awards 2018, which were held at the STAR Award celebration in Melbourne in September 2018.

The STAR Awards recognise and celebrate staff across Healthscope / ACHA hospitals for their outstanding contribution to the organisation.

The Memorial Hospital congratulates finalist, Dustin Williss, Allied Health Manager for his individual Aspiration nomination and our CSSD department for their Team Responsibility nomination who won the award in their category.

SERVICE RECOGNITION PROGRAM

On 29 November 2018 The Memorial Hospital held a presentation for our Service Recognition Program to recognise and thank the staff that are celebrating a milestone in years of service at The Memorial Hospital / ACHA.

30 staff members achieved milestones and collectively reached over 500 years of service. We are so thankful to have such a wonderful team and appreciate all of the dedication to our hospital.

ADVANCED FUNCTIONAL ENDOSCOPIC SINUS SURGERY (FESS) COURSE

On Friday, 23 November 2018 The Memorial Hospital hosted 60 delegates at the 21st Advanced FESS Course, which included live surgery streamed to the Boardroom. The Memorial Hospital have been involved from the beginning of the course and we were thrilled to sponsor its 21st year.

EDUCATION

The Memorial Hospital continues to provide staff education and we have recently provided the following courses / initiatives:

- Perioperative Foundations course commenced December, to increase staff retention, knowledge and competency in the department
- ALS education and training supported for DMOs
- Infection Control Staff attended the annual ACIPC conference in Brisbane in November
- Code Black Training, Dr Plevin Psychiatric Registrar from TQEH attended and provided education and training on Emergency Situations & De-escalation Strategies along with Sergeant Winter from SAPOL
- Dr Solomon Yu provided supported the professional development of staff around the comprehensive care national standard, educating our staff on Dementia, psychosis and post-operative delirium in September
- 10 Graduate Nurses commenced in February this year, 5 of those in the Perioperative department

FAMILY CHRISTMAS MOVIE

On Sunday, 9 December 2018, The Memorial Hospital staff and their families enjoyed "Elliott the Littlest Reindeer". Over 100 people attended, including lots of excited little faces. The children enjoyed popcorn and the movie provided a lot of festive cheer. It was a great chance to thank our staff and their families for their commitment to the hospital.

Investing in our future, caring for your patients.



Our 2,200 staff care for the every need of your patients.



With our on-site Medical Officers and three Critical Care Units, we care about the safety of your patients.



We work with over 1,400 caring Doctors.



We care for your patients with the latest in medical technology.



With close to 500 beds, we care about the comfort of your patients.



Our 32 operating and procedural suites provide care across all surgical specialties.



24/7 Admissions 08 8375 5290
24/7 Chest Pain Unit
Emergency Department
(open 8.00am - 10.00pm daily)

55 Anzac Highway, Ashford SA 5035
Phone 08 8375 5222 | ashfordhospital.org.au



24/7 Admissions 08 8275 3704
24/7 Chest Pain Centre
Liaison Nurse 0437 003 496
(can facilitate admissions from FMC Emergency Department)

1 Flinders Drive, Bedford Park SA 5042
Phone 08 8275 3333 | flindersprivatehospital.org.au

The Memorial Hospital



24/7 Admissions 08 8366 3864
Acute Medical / Surgical
Rehabilitation Programs
(Day / Inpatient)

Sir Edwin Smith Avenue, North Adelaide SA 5006
Phone 08 8366 3800 | thememorialhospital.org.au



Adelaide Community Healthcare Alliance Incorporated (ACHA) is the largest private hospital group in South Australia, comprising Ashford Hospital, Flinders Private Hospital and The Memorial Hospital.



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ACHA Health Foundation

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foundation@acha.org.au

