



Ashford Hospital

Flinders Private Hospital

The Memorial Hospital

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[acha.org.au](http://acha.org.au)

## Child Safety and Wellbeing Statement

At ACHA we are committed to the care, safety, wellbeing and protection of children and young people who come to us.

Every child or young person who enters an ACHA hospital or is provided with our services has the right to be and feel safe, cared for and protected.

In line with our Values for – Service Excellence, Teamwork & Integrity, Responsibility, and Aspiration - ACHA is committed to providing a safe environment and safe care for children and young people along with the most positive experience.

We have zero tolerance of child abuse. All allegations and safety concerns are treated seriously, confidentially, and consistently with structures in place to report child safety issues at the highest level of governance, as well as the complying with our legislative obligations.

We are committed to a shared responsibility, a culture of safety which is underpinned by robust, responsive, and effective policies and procedures, which includes:

- Consideration of child safety risks in our planning and care design.
- A strong commitment to providing children and young people a voice – to make decisions about their care, to raise issues or concerns and to provide feedback.
- A commitment to respond to the voice of children and young people, ensuring it is respected, heard.
- Minimising the risk of potential for harm to children and young people.
- People and culture practices for all staff, contractors, and volunteers, which recognises that every person at ACHA plays a role in the care, safety, wellbeing and protection of children and young people; and
- Ongoing monitoring and review of child safety risks.

At ACHA we strive to embed a culture of child safety across the entire organisation. Additionally, we consider the needs of vulnerable children – including Aboriginal and Torres Strait Islander children, children from culturally and linguistically diverse backgrounds, and children with disability.



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